aetna℠

**Step-by-Step DocFind Instructions:
Find a Doctor or Facility**

State of Delaware

1) Visit Aetna's DocFind Website (www.myaetnanetwork.com).
   Note: This link is located on the SBO website.

2) Enter the **Provider Category** (i.e., Primary Care Physician (PCP)), **Doctor's name or Facility** in the "Search for" box* or choose from Provider Types, Conditions or Procedures under "Common Searches".

*Note:
- *Always choose from the recommended terms from the drop down box to locate participating providers. DocFind will focus your search on that term to provide the most accurate response.*

- *When searching by the Doctor's name, select the appropriate location from the drop down box. If no location is selected, all doctors with that name will display.*

3) Enter the **Zip code** or **City**, **State** of the doctor/facility you are searching for.

Aetna members, sign in to Secure DocFind to get personalized results based on your plan.

Directory of health care professionals for State of Delaware Employees

Aetna is there for you!

Welcome to the online provider directory designed specifically for you, the State of Delaware employees and members. This site provides easy access to lists of Aetna participating medical providers for the plan offered by the State of Delaware.

Please note that in addition to Quest Diagnostics, LabCorp is an in-network, participating provider for Lab services for State of Delaware members effective January 1, 2018.

If you have any questions on the plan you are eligible for or coverage information, you may also contact your Aetna customer service teams at the numbers below.

Aetna Medical Customer Service: 1-877-54 Aetna

Click here to learn more about the Aetna Programs

If you have an Out of Area Dependent, please contact customer service for assistance.

Search Tips & FAQs
Docfind Home
DocFind Instructions
SBO Aetna webpage
SBO Site of Care webpage
PCP Referral Chart
Statewide Benefits Office
Alternatives to ER for non-emergency services
Telemedicine
Get info on Patient Safety and Quality
Find a Flu Shot Provider

Find a Doctor or Facility

Search for [Primary Care Physician (PCP)] in [Dover, Delaware ✕] **SEARCH**

Enter the Zip code or City, State

Click Search

Common Searches

PROVIDER TYPES	CONDITIONS	PROCEDURES
Healthcare Professionals	Acid Reflux	Find a Flu Shot/Vaccine Provider
Doctors (Primary Care)	Acne	Allergy Shots
Pediatrics	Addiction	Artificial Insemination
Medical Specialist	Alcohol abuse	Back Care
Medical Therapists	Allergy Symptoms	Bariatric Surgery
Natural Therapy Professionals	Alzheimer's Disease	Behavioral Therapy
All Medical Professionals	Angina	Biofeedback
Vision routine eyewear and exam	Anxiety or Panic Disorder	Biopsy
Behavioral Health	Arthritis	Bone Density Scan
Behavioral Health Professionals	Asthma	Breast Care
Behavioral Health Televideo	Attention Deficit Disorder	Cardiac Catheterization
Mental Health Facilities	Autism Spectrum Disorders	Cardiac Angioplasty

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4) Select your plan (**HMO** or **Aetna CDH Gold Plan)** and click **Continue.**

5) View your search results.

*Note: For the Aetna HMO Plan, the **Primary Office #** found in DocFind under your chosen provider is the Primary Care Provider's/Physician's ID Number. **Primary Office # will not display for provider locations that are located at hospitals or urgent care facilities.***

5

6) Select the Doctor's name to access Contact Information, Office Detail, Education, Plan & Network Information, Hospital Affiliations and Provider Reviews/Ratings.

Narrow your results

Distance: 25 miles

Select:
- [ ] Language
- [ ] G...
- [ ] ...al affiliation (...tting privileges)
- [ ] Accepting new patients/Office details
- [ ] Plan information
- [ ] Specialized training & programs
- [ ] Group affiliations

[+] Type of doctor or facility

Keep Your Costs Down
You will pay more if you choose an out-of-network doctor. Learn More

[+] **Other Important Information**

Click on the Doctor's name

1 0.02mi

Willet, Andrew Allen, MD
Primary Office: 005302
230 Beiser Blvd., Suite 200, Dover, DE 19904
Phone: (302) 735-1880
Specialties: Family Practice

✓ In network

See Accepted Plans

★★★★☆ 3 rating(s)

✓ In network. Accepts plan through
South Side Family Practice/A.W.
Specialties: Family Practice

2 0.02mi

Green, Teresa H., PA-C
230 Beiser Blvd., Suite 100, Dover, DE 19904
Phone: (302) 730-0840
Specialties: Physician Assistant

✓ In network

See Accepted Plans

★★★★★ 0 rating(s)

3 0.02mi

Horn, Brian, MD
Primary Office: 078675
230 Beiser Blvd., Suite 200, Dover, DE 19904
Phone: (302) 735-1880
Specialties: Family Practice

✓ In network

See Accepted Plans

★★★☆☆ 41 rating(s)

7) Select **Office Detail** to see if the Doctor is accepting new patients. Be sure to call the provider's office to confirm.

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+ Other Important Information

Willet, Andrew Allen, MD
230 Beiser Blvd., Suite 200, Dover, DE 19904-7792
Phone: (302) 735-1880

★★★★★   3 rating(s) | View more or add a review

Selected Plan: HMO

✓ In network

Show all hospitals this doctor works with.
Open All | Close All

+ **Contact Information**

− **Office Detail**

| Primary Office # | Gender: |
| 005302 | Male |

Group Name:
✓ In network. Accepts plan through South Side Family Practice/A.W. - (Family Practice)

Additional Languages Spoken: None

Accepting New Patients - Please call provider's office to confirm.

Provider Role:
PCP

Specialty(ies):
Family Practice

Check to see if the provider is Accepting New Patients

+ **Education**

+ **Specialized Training & Programs**

+ **Plan & Network Information**

+ **Hospital Affiliations**

+ **Provider Reviews/Ratings**